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Please read these Terms of Use prior to purchasing any products from and/or using our service. If you do not agree to these Terms of Use, you should not obtain or use information, services or products from this Website.

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You must not use another person's account without our, and/or the other person's, express permission. If you suspect or become aware of any unauthorised use of your account or that your password is no longer secure, you must notify us immediately and take immediate steps to re-secure your account (including by changing your password).

Any orders placed through our website will be subject to our then current terms and conditions of sale, which may be viewed here **www.jaipl.com.au/terms-of-trade/** or shall otherwise be made available to you at the time of submitting the order.

If you discover that you have made a mistake with an order after you have submitted it through the website, please contact our Sales team immediately. However, we cannot guarantee that we will be able to amend your order in accordance with your instructions. Until the time when we accept your order we reserve the right to refuse to process your order.

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You must not:

- a) use the website (including any of JAI's social media sites) for any activities, or post or transmit to or via the websites any information or materials, which:
 - breaches any laws or regulations, infringes a third party's rights or privacy, or which are contrary to any applicable standards or codes;
 - ii. interferes with other users, or defames, harasses, threatens, bullies, or offends any person, or which inhibits any other user from using the website;

- iii. is obscene, indecent, discriminatory, inflammatory or pornographic or which could give rise to civil or criminal proceedings;
- b) use the websites to send unsolicited commercial or bulk electronic messages;
- make any fraudulent or speculative enquiries, reservations or requests using the websites;
- d) provide false information when registering or changing your registration details;
- e) tamper with, hinder the operation of or make unauthorised modifications to the website
- f) knowingly transmit any virus or other disabling feature to or via the websites; or
- g) attempt any of the above acts or permit another person to do any of the above acts.

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 - (a) the repair of the products; or
 - (b) the payment of the cost of replacing the products or of acquiring equivalent products;or
- (ii) where the products are services:
 - (a) the supply of service again; or
 - (b) the payment of the cost of having the services supplied again.

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- (ii) any loss of profit, revenue, business, contracts or anticipated savings;
- (iii) any loss or expense resulting from a claim by a third party; or
- (iv) any special, indirect or consequential loss or damage of any nature whatsoever caused by JAI's failure to complete or delay in completing the order to deliver the products.

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General

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